CARE AND MAINTENANCE FOR MISTRAL SERIES TILES

A primary benefit of our Mistral tile is its easy maintenance. Regular care and maintenance will help keep tiled surfaces looking their best. Routine cleaning of Mistral tile can be done with warm water, any commonly sold light-duty neutral pH detergent cleaning product or any nonabrasive cleaning solutions commonly recommended for tile.

Acid, alkaline, and solvent-based cleaners can damage and/or discolor the tiles and grout and should NOT be used.

INITIAL CLEANING, SEALING AND MAINTENANCE

The most important step for future maintenance involves the complete removal of any grout haze remaining from installation. This can usually be accomplished by simply polishing the surface of the Mistral tile using a microfiber cloth, soft bristle brush, and hot water mixed with a weak dilution of close-to-neutral pH detergent additive. When clean, thoroughly rinse and dry with a microfiber towel.

Protective measures like applying a sealer post-installation are strongly recommended. Application of a high-quality, penetrating sealer to the tiles and grout lines after installation and periodically thereafter. This helps protect against stains and moisture infiltration. Re-sealing will depend on the level of use and exposure to moisture. Reseal the tiles and grout lines every 1-2 years to maintain their protective barrier. Follow the sealer manufacturer's recommendations and instructions.

For grout joints, it is typically recommended that the joints be initially sealed after curing for 7 to 14 days (follow the grout manufacturer's recommendations for suggested cure time). The primary purpose of a sealer is to render joints less porous and, thereby, more stain resistant. Once initial cleaning has been thoroughly completed, our general maintenance procedures can be followed for continuous long-lasting beauty.

GENERAL MAINTENANCE

General maintenance and cleaning of tile will vary depending on the surface texture and soil load. First, sweep or vacuum loose soil or other surface contaminants, followed by wiping with a slightly damp cloth and clean water. If a more aggressive cleaning process is required, use a pH-neutral detergent cleaner followed by a thorough rinsing.

The following five steps are essential for the successful maintenance of Mistral tile:

1. All spills should be cleaned as quickly as possible.

2. Use only the recommended dilution of detergent. More is not always better; higher concentrations of detergent in the cleaning solution will only make it more difficult to rinse.

3. Allow the proper dwell time. The detergent solution must be given time (5-10 minutes) to act on the soil load. Always follow label instructions on all products used.

4. Scrub only with a non-abrasive white scrub pad or soft bristle brush.

5. Rinse thoroughly with clean, clear water to remove the dirty detergent solution and soil. Rinsing is an important step in the maintenance procedure. If the dirty detergent solution is not removed and is allowed to dry on the surface, a coating may form, which is very difficult to remove. Completely remove the rinse water with a clean, dry mop or microfiber towel.

Questions? Please contact our Technical Services Department at TechnicalServices@LunadaBayTile.com

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